

NEW PFI WEBSITE

FREQUENTLY ASKED QUESTIONS

Welcome to the new PFI Website. This FAQ is designed to answer any questions you might have about the new experience. If you have any further questions, please do not hesitate to contact our support team at the numbers provided.

Q. What's the new URL?

A. There is no change to the URL – PFI.com will continue to be used.

Q. Will my existing login credentials work on the new site?

A. No – to ensure we have fully encrypted and secure logins for all users, you will be required to reset your password when you visit the new site.

On your first visit from any device, you will be asked to enter your email to receive a temporary password. Upon logging in for the first time, you will be required to change your temporary password to something more memorable. Your password is connected to your username (your email address), so it will carry over to other devices you use for viewing PFI.

You will only have to do this once.

If you have already reset your password or have a current IFR.com account, please proceed directly to the login page. (Dual IFR & PFI subscribers can now login to both sites using their existing IFR password.)

Q. Will I still receive my email alerts?

A. Yes if you are subscribed to the current Top Stories from the latest issue alert or the daily News Alert 1100/1730 then you will continue to receive these emails. You may see some changes to the format of these mailings, but the content will be the same.

Q. What about saved stories?

A. Bookmarked content will not be carried over to the new site.

Q. What features will be available in the new PFI?

- **Improved navigation** – whether it's deals, league tables, news, commentary, technical analysis or economics data, you'll be able to find what you need using our simplified navigation bar, which allows you to drill into both daily and magazine content for each region.
- **Customisable Email Alerts** – subscribers will be able to sign up to receive email alerts on the news and deals they're interested in. You'll be able to set up and manage a range of customised alerts and elect to receive these emails in real time or as a digest at the start or end of each day.

FOR MORE INFORMATION

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- **My PFI** – as you navigate throughout the news, deals and calendars on the site, you'll be able to "Add to My PFI" – choosing the content that's most important to you and having the option to select how and where that content displays on your own curated page.
- **Search** – a brand new search function allows you to build tailored queries to search across news and deals. Search by keyword, phrase, sector, region, asset type or any number of different criteria to retrieve the most relevant content, with additional tools such as auto-suggest to get the most from your queries.

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FOR MORE INFORMATION ON THE NEW PFI

Visit <https://pfie.com/extra/pfi-help>

Contact your PFI representative or reach out to PFI at

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